



WE ARE HIRING!

- Casual summer staff required in the form of:-
- Assistant Berthing Masters

We're looking for friendly & enthusiastic people to join our team!

EAST COWES
MARINA

boatfolk

Marina Assistant Job Description

The Marina Assistant role supports the Berthing Masters in the day to day running of the marina and assists in keeping the site clean and tidy, ensuring all customers are looked after with an un-rivalled level of customer service. Applicants should be well presented, polite and ready to assist our customers at all times.

This position is for the summer season only, beginning around April and finishing in September.

Marina Assistant's may be required to look after the front counter in the marina office, answering customer enquiries, taking payments and answering the telephone and VHF radio.

Much of the working day will be spent outside in all weathers. Waterproof clothing and lifejackets are provided along with staff uniform.

All training will be provided and there is no requirement to have boating or marina experience, but a positive, can-do attitude, excellent customer service skills and a desire to work in a marine environment are must-haves.

Essential;

- Good time-keeping
- Ability to work alone or in a team
- Motivated and enthusiastic
- Keen to learn new skills
- Computer literate
- Competent swimmer

Desirable, but not essential;

- RYA Powerboat Level 2 or RIB experience
- Customer Service experience

All Marina Assistant roles can lead to further qualifications and promotion within the East Cowes Marina team.

Please send your CV and a covering letter to Mike Townshend, Marina Manager.

miket@boatfolk.co.uk

01983 293 983