



CHALLENGE
DETAIL
EXPERIENCE
CARE
COMMUNITY

Dry Stack/ Yard Operative

About us

Here at boatfolk we share a passion for boating and getting people out on the water. As part of the UK leisure industry, we operate 11 marinas at locations in England, Scotland, Wales, and Northern Ireland. But we're about so much more than just marinas, whether it's our on-site yacht brokers, boat repairs services or hospitality offerings everything we do is about delivering the best possible experience for our boatfolk community.

When you join boatfolk you become part of a crew that care, not just about doing a great job but making a positive long-lasting impact. Whether it be through sustainability initiatives that challenge the boating industry or encouraging youth participation to welcome the next generation of boaters onboard. At boatfolk you're never short of opportunities to make a difference.

Our values inform our decisions and guide our behaviours, reflecting how our business operates in the communities we are part of. They are our promises to ourselves, to our customers and to each other and they are expected of everyone across our business, regardless of the position they hold.

Location Portland Marina
Salary Salary from £21,840 per annum, with boatfolk employee benefits
Application deadline 03/12/2023

Our values

DETAIL	We focus on doing things right for our customers.
EXPERIENCE	Going beyond good service to put customers at the centre of all we do.
CARE	We care about each other, our customers and the environment.
COMMUNITY	We actively create inclusive places to bring people together.
CHALLENGE	Be fearless, give it a go!

To apply please forward your CV along with a covering letter to: portland@boatfolk.co.uk

Portland Marina

One of the largest marinas in the boatfolk group, Portland is a one stop shop for boaters with wet berthing, dry stack, fuel berth and fully serviced yard. We strive to meet our customer's every need with our boatcare repair and maintenance team, boatpoint brokerage and The Kitchen and Salt to quench their thirst and fill their bellies at the end of a long day on the water!

Role purpose

We are seeking to recruit and expand our dry stack and boatyard crew and are looking for an enthusiastic individual to join our team to meet the ongoing growth in our business.

Key responsibilities

Reporting directly to both the Boatyard & Dry Stack Supervisor, you will be part of both the Dry Stack and Boatyard team responsible for:

- Safe operation of our Dry Stack forklift and boatyard lifting equipment for vessels up to 22.0m LOA / 50 tonnes.
- Direct customer liaison in respect of launch and recovery times.
- Assisting with equipment daily inspections and planned maintenance.
- Safe towing of vessels from berths to hoist dock etc. and blocking off vessels in cradles.
- Working as part of a high performing team delivering a wide range of boatyard and marina related services.

About you

To be considered for the role of Dry Stack / Yard Operative you must be able to work on a rota including some weekend working and be able to demonstrate:

- proven plant and equipment operational experience desirable but not essential as specialist training will be provided.
- excellent communication and people skills.
- a structured approach, with digital systems experience.

- the ability to safely work under pressure whilst meeting customer expectations at peak operational times.
- a team player with an interest in the boating and leisure marine industry and a desire to provide outstanding customer service.

We'd love to talk to you if you have the following experience and/or qualifications, although this is preferred and not a pre-requisite as full training will be given to the right candidate;

- 2 years or more telehandler/forklift experience
- Driving licence
- Forklift licence
- Telehandler licence

So, if you are an enthusiastic individual with great people skills and an ability to work well under pressure; and want to work in a role that supports our organisation's aim to provide a brilliant customer experience, this could be the role for you. We look forward to hearing from you.

Benefits for you

- 29 days' annual leave (including bank holidays).
- Bonus and range of other employee benefits.
- Contributory pension scheme.
- On-the-job and other development and training.
- Cycle to work scheme.
- Health & wellbeing programme.
- Life insurance.
- Employee discount.
- Friendly and dynamic team working environment.
- Childcare

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