

# ROYAL QUAYS

## MARINA

### Berthing Master

Royal Quays Marina•Coble Dene Road•North Shields•NE29 6DU

**Salary £TBA. Full Time Role.**

#### **About Us:**

Here at boatfolk we share a passion for boating and getting people out on the water. As part of the UK leisure industry, we operate 11 marinas at locations in England, Scotland, Wales, and Northern Ireland. But we're about so much more than just marinas, whether it's our on-site yacht brokers, boat repairs services or hospitality offerings everything we do is about delivering the best possible experience for our boatfolk community.

When you join boatfolk you become part of a crew that care, not just about doing a great job but making a positive long-lasting impact. Whether it be through sustainability initiatives that challenge the boating industry or encouraging youth participation to welcome the next generation of boaters onboard. At boatfolk you're never short of opportunities to make a difference.

Royal Quays Marina is a busy 5 Gold Anchor, 350 berth marina, with a reputation as being the premier marina facility in our region, with the best facilities and customer service.

#### **About the role:**

If you are seeking a varied and hands-on role, involving a wide range of tasks both practical and administrative and working in all weather conditions, this role is for you. If you are motivated, hardworking and quick to learn, we want to speak to you.

Our Marinas operate 24 hours a day, 365 days per year. Within this role, you will be required to work as part of the Berthing Master team, working 12 hr shifts, alternating between day and night shifts. The position involves working alternate weekends and some bank/public holidays.

Your tasks will be varied and include (but are not limited to) the following: Operating lock gates, managing vessel movements and allocating berths.

- Operating the lock gates, managing vessel movements, and allocating berths.
- Dispensing fuel to vessels.
- Communicating with vessels via marine VHF radio.
- Taking lines and assisting vessels with mooring

- Assisting in the boatyard with the lifting and shoring up of boats and operating plant.
- Taking payments, use of electronic till, credit card machine and software programmes.
- Keeping the marina and the marina estate clean and tidy and undertaking repairs and maintenance.
- Dealing with customer enquiries and assisting customers where required.
- Site security and ensuring safe use of the marina by all users.

### **About you:**

Ideally you will have experience of boats or small craft and will have used marine VHF radios and have some boat handling skills. A practical aptitude will help with site repairs and maintenance. You'll also be a team player, with a 'can do' approach and excellent customer service skills. You will be able to learn and use computer software systems and have good communication skills, both verbally and written. For safety reasons, you must also be able to swim.

### **What's in it for you?**

- Competitive salary
- 29 days annual leave (pro-rated)
- Bonus and range of other employee benefits
- Contributory pension scheme
- On-the-Job and other development and training
- Friendly and dynamic team working environment

To apply please forward your CV along with a covering letter to [matts@boatfolk.co.uk](mailto:matts@boatfolk.co.uk)

We are looking for someone to make a start as soon as possible.

**For a discussion about the post please contact Matthew Simms, Marina Manager. Tel: 0191 2728282**

Royal Quays Marina • Albert Edward Dock • Coble Dene Road • North Shields • NE29 6DU  
[royalquays@boatfolk.co.uk](mailto:royalquays@boatfolk.co.uk) • [www.boatfolk.co.uk/royalquaysmarina](http://www.boatfolk.co.uk/royalquaysmarina) • 0191 272 8282

by **boatfolk**